

Société Générale (Canada Branch) Regulatory Disclosures - 2025

Please refer to the Société Générale (SG) Canada disclosure regarding [Handling of Complaints](#) for information on the SG Canada complaints process.

Federal consumer protection measures require Société Générale (Canada Branch) to publicly disclose the following information on complaints, public commitments and codes of conduct.

Customer Complaint Annual Statistics

Société Générale (Canada Branch)	2025
Number of complaints received	0
Nature of complaints	N/a
Average length of time taken to deal with complaints	N/a
Number of complaints resolved by the complaints officer to the satisfaction of persons who made them	N/a

Voluntary Codes of Conduct and Public Commitments

Refer to the Société Générale [Compliance website](#) for Société Générale Group-level disclosures and codes of conduct.

Société Générale (Canada Branch) products and services in Canada are not subject to further voluntary commitments or codes of conduct.

Further Information

Inquiries relating to Société Générale (Canada Branch) complaints, public commitments and codes of conduct may be addressed to the Compliance Department (CA-CPLE@sgcib.com) or in writing by mail to the following address:

Société Générale (Canada Branch)
C/O Département de Conformité (Complaints)
1501, avenue McGill College, bureau 1800
Montréal, Québec H3A 3M8